

Community guidelines

Welcome to The Knowledge Hub! This community has been designed for you to discuss, share and collaborate with your peers as well as request help and advice from the ONVU Learning Support Team to help you get the best from your ONVU Learning experience. The Knowledge Hub is your space to share posts and have open conversations. Diversity within communities helps to grow knowledge and skills and we welcome new ideas and want to foster collaboration and participation between everyone. Because of this we have created the following guidelines to ensure our community is a place where everyone feels safe.

What to do

- Be respectful – You are online but do not fall victim to depersonalisation, you are speaking to another human not a screen. Everyone is equal in the community and deserves to be spoken to respectfully.
- Protect your privacy. Everything you post within The Knowledge Hub can be viewed by other members – if you wouldn't say it in public don't post it! Do not post any personal information such as telephone numbers, email addresses or street addresses.
- Protect other people's privacy. Do not directly name other members of staff or pupils from your school.
- Keep on topic. By keeping comments focused on the topic you aim to get the best out of the conversation and so do others. If you feel you want to discuss something else then start a new topic, or if you have an idea or development you want to share then contact us – we are always happy to hear from you!

What not to do

- Post comments that are racist, sexist, discriminatory or defamatory. This language will not be tolerated and comments will be removed immediately. Please remain respectful at all times. Engage in hateful exchanges. Disagreements will happen and can quite often lead to progress and new ideas being born. However, disagreements that result in insulting or inflammatory comments will not be tolerated. Please remain respectful at all times.
- Post images or videos of schools, staff or pupils. Please respect the privacy of others.

The Knowledge Hub is moderated but we do not pre-moderate posts. We rely on our members to let us know if posts are breaking our guidelines. If you see any posts which you believe are breaking community guidelines then please do not respond to the post, report it directly to us and we will assess the situation and act appropriately.